

CONTACT US

iinet.net.au/newinvoice
toolbox.iinet.net.au
Email: accounts@iinet.net.au
Phone: 13 22 58

iiNet Limited
ABN 48 068 628 937

Date of Issue: 10 FEB 2020

Tax Invoice: 117463760

Customer Number: 225240186

Ms Antoinette Hilderbrandt
5 Armytage Circuit
Kambah ACT 2902

OPENING	+	THIS BILL	=	AMOUNT DUE
\$0.00		\$19.99		\$19.99

DUE DATE
20 FEB 2020

ACCOUNT SUMMARY

This Bill:

Mobile \$19.99

TOTAL \$19.99

Included GST \$1.82

PREVIOUS BILLED PERIODS

03 Jan	\$0.00
03 Feb	\$0.00
03 Mar	\$19.99

Please note these totals may consist of more than 1 invoice.

Welcome to your new invoice!

For more information, visit iinet.net.au/newinvoice



HOW TO PAY



Direct Debit

Pay your account the easy way!
Call **13 22 58** to arrange automatic payments.



Pay by Phone

To make secure payments by phone, please call
13 22 58 then follow the prompts to billing. When
prompted enter the reference number below
Reference:2252401860

Payments made by Amex/Diners are subject to a 3% surcharge



BPAY

Use the below numbers to pay your bill online or by
phone with participating banks.

Note: Payments may be delayed up to 4 days

Biller Code:93880

Reference:2252401860

Pay Online

To pay online or arrange automatic debit go to
toolbox.iinet.net.au



For Australia Post payment option, please turn over

Tool Tips

Welcome to your new invoice!

We've improved our invoice design to help make it easier for you. Something new can seem daunting, so rest assured that we're with you every step of the way.

Online Invoice Explainer

If you're feeling a bit lost in your new invoice, you can find your way with our online Invoice Explainer. This handy interactive tool can help explain the different aspects of your invoice. Check it out at iinet.net.au/newinvoice



Get to know your Toolbox

You'll see your Toolbox mentioned throughout your new invoice, recommending certain tools that we think you'll find useful. If you're not using your Toolbox yet, get on board!

- **Logging in**

To get started, simply log in at toolbox.iinet.net.au. Your username is usually your email address and if you can't remember your password don't worry; we have a [login recovery tool](#) for that.

- **View your tasks**

You'll find the "View Tasks" button in the left-hand column when viewing "My Account" or "My Products" in Toolbox. You can use this to keep track of what's going on behind the scenes with any recent or open tasks for your account. It's just another way we're helping you to be "in the know".

- **Update your payment details**

You can change the payment details on your account in a snap in the "Bills & Payments" section of Toolbox! Just click "Update payment details" in the left-hand column and follow the prompts to get it sorted.

Questions or Feedback

If you have any questions or feedback about your invoice, please send to accounts@iinet.net.au



UPGRADE YOUR PLAN

Switch plans at 'My Products' in Toolbox.



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iiNet Limited
ABN 48 068 628 937

PAYMENT SLIP



*640 252401861746376088
Pay in-store at Australia Post

Cheques posted to: iiNet Limited, Locked Bag 30, Cloisters Square WA 6850

Ms Antoinette Hilderbrandt
5 Armytage Circuit
Kambah ACT 2902

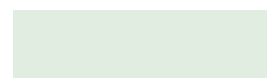
Invoice Number: 117463760

Customer Number: 225240186

DUE DATE
20 FEB 2020

AMOUNT DUE
\$19.99

Amount Paid:



SERVICE DETAILS



Mobile

Mobile Voice

For a breakdown of your monthly call and data usage, simply view the call tracker at toolbox.iinet.net.au.

\$19.99 Mobile - Residential 4G - MSN Number: 0408 670 506

Monthly Charge \$19.99

Billed period: 01 MAR 2020 - 01 APR 2020

\$19.99 Mobile - Residential 4G - MSN Number: 0408 670 506

Monthly Spend \$126.90

Billed period: 01 JAN 2020 - 01 FEB 2020

Calls and SMS/MMS to any network \$126.90CR
(incl. international calls and messages)

Subtotal for monthly spend \$0.00

\$19.99 Mobile - Residential 4G - MSN Number: 0408 670 506

Standard Data Charges - Data: 3156 MB \$0.00

Billed period: 01 JAN 2020 - 01 FEB 2020

Did you know? Detailed call records are available with the call tracker at toolbox.iinet.net.au

Mobile Total \$19.99

TOTAL \$19.99

All charges shown include GST unless otherwise stated. Some items on this invoice may be classified as GST free and will not be included in the GST total.



Any questions?

Have you seen our online Invoice Explorer? This handy interactive tool will help you find your way around your new invoice. It's available at iinet.net.au/newinvoice. If you have any other questions about your invoice or our billing system, you'll find a library of how-to articles, FAQs and much more at iihelp.iinet.net.au.